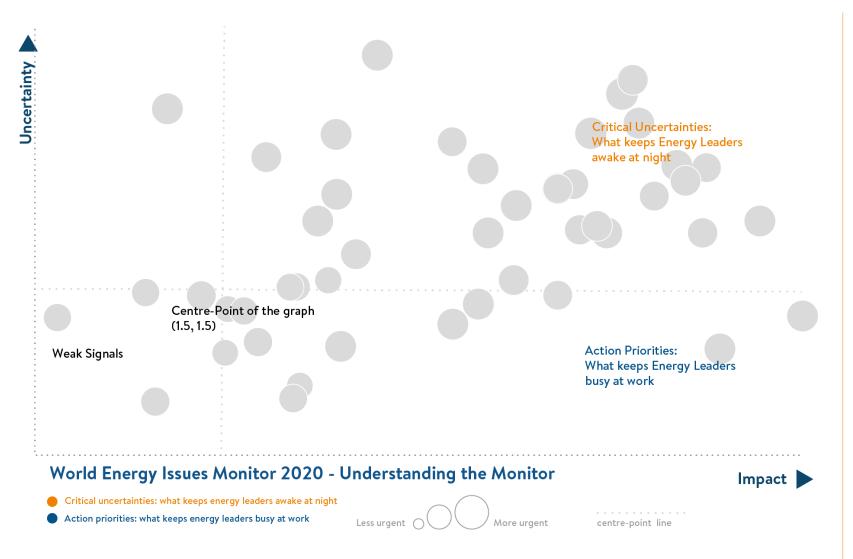


GLOBAL PERSPECTIVES

Understanding the Issues Monitor

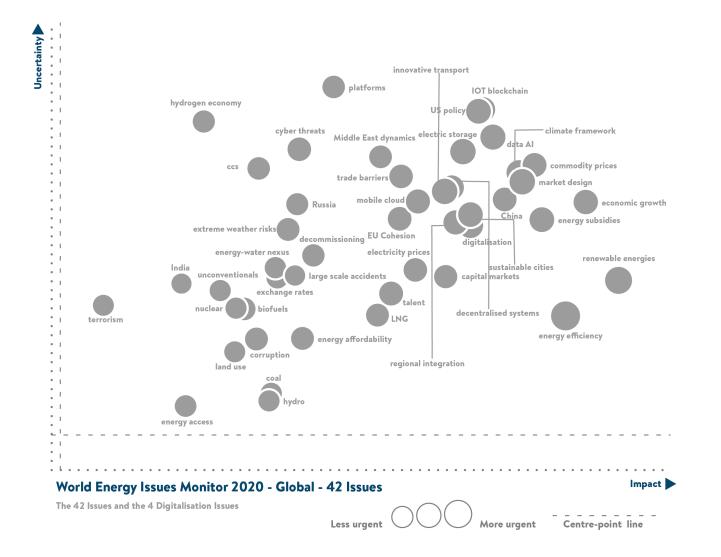




- ✓ Impact How strong do you perceive the potential impact of the issue (e.g. nuclear) to be on the energy sector in your country? This impact may be positive or negative.
- Uncertainty How unsure are you about the selected issue in terms of its impact on the energy transition?
- ✓ Urgency How soon do you think the energy sector in your country needs to react to the issue?

The 42 Energy Issues





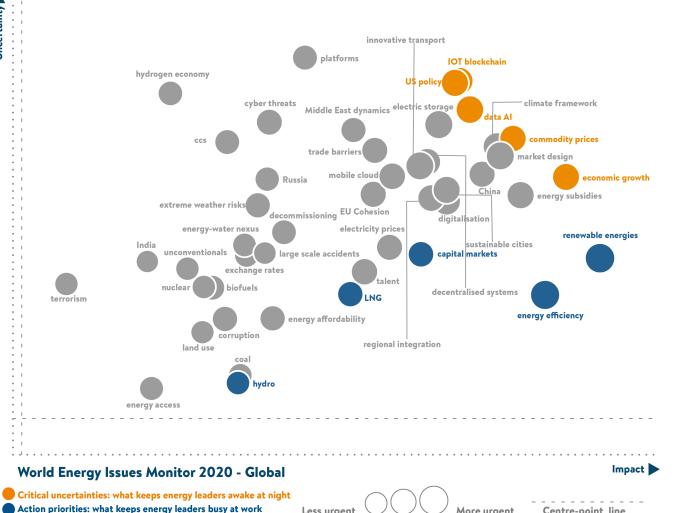
- The Council has been conducting the Issues Monitor survey since 2009.
- The survey looks at 42 issues (and 4 digitalisation-specific issues) and how they are perceived by energy leaders from different parts of the world.
- These 42 issues show the progression of the energy transition in terms of the operation of the energy system.

Reality Check

What's on the Agenda & What's Driving Uncertainties?







Critical Uncertainties

- Data Al
- Commodity Prices
- Economic Growth

Action Priorities

- Renewable Energies
- Energy efficiency
- Capital markets

Global Perspectives



MACROECONOMICS

and geopolitical issues define <u>critical</u> <u>uncertainties</u>

REGIONAL INTEGRATION

is a "desired"
means of improving
energy security

TECHNOLOGY

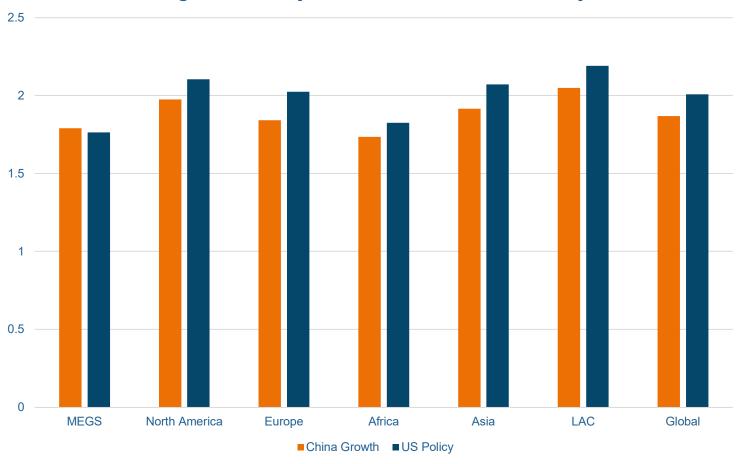
issues define action priorities

Macroeconomic and Geopolitical issues

China Growth and US Policy



High Uncertainty of China Growth and US Policy



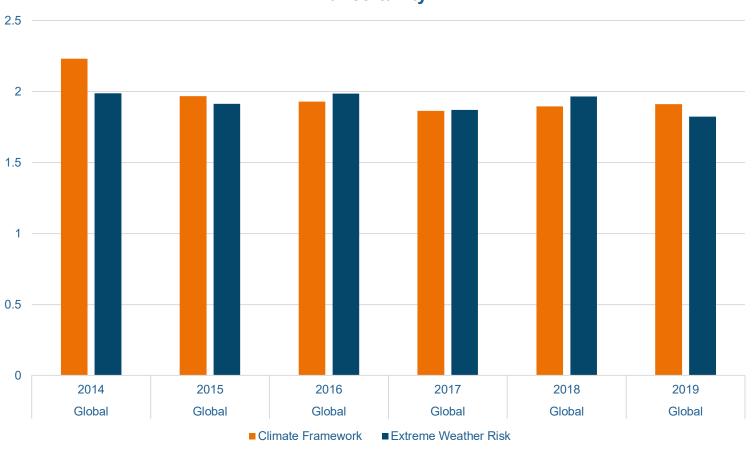
The strained trade relations between the United States and China have led to higher uncertainty across all regions.

Macroeconomic and Geopolitical issues

Climate Framework and Extreme Weather Risks



Climate issues are seen as a priority, but there is still high uncertainty

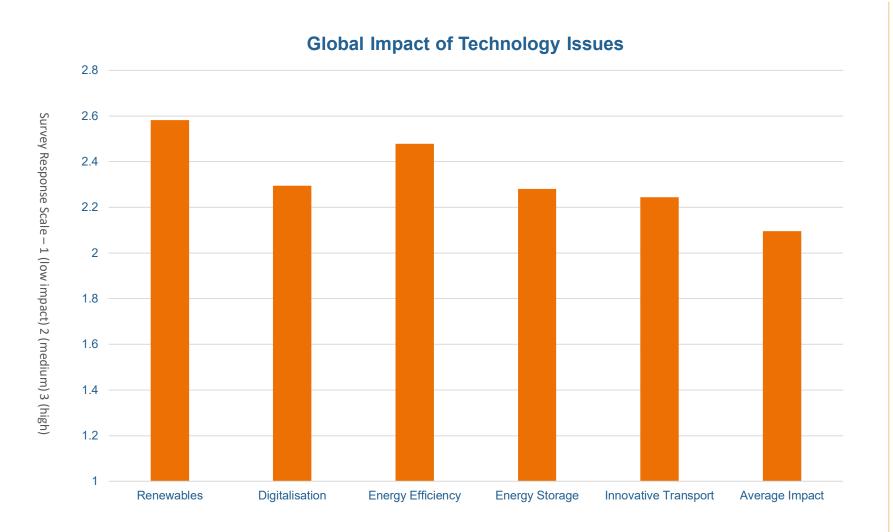


Uncertainty remains around the impact of intensifying Extreme Weather Events and the need to adopt climate adaptation and mitigation measures,

Technology issues

Renewables, Digitalisation, Energy Efficiency, Energy Storage, Innovative Transport





Countries are beginning to act with governments to design pathways for the wider adoption of renewables, digitalisation, energy efficiency, energy storage, and other innovative technologies as part of national energy transitions.



KEY TRENDS

Tracking Issues



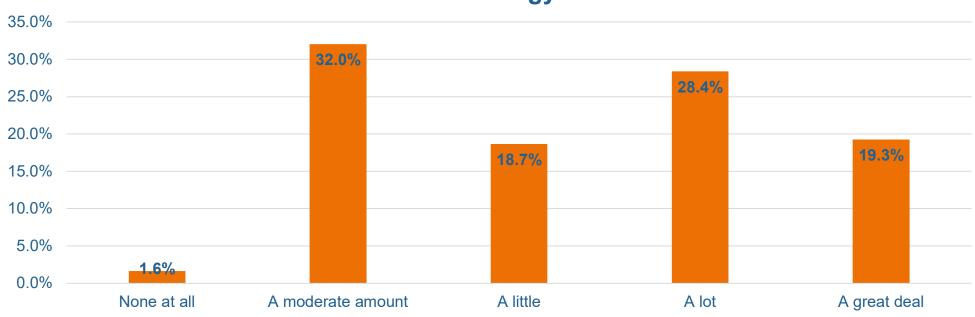
By looking at the time evolution of perceptions around energy issues and adding the views of 550 energy consumers in 50 countries on the Transition, we have observed three key trends:

- Customers are set to play a decisive role in the transition evolution in the coming decade as they become more empowered through technology and information
- Carbon Capture & Storage is being increasingly perceived as an important resource among Oil & Gas sector stakeholders
- Nuclear power has a promising future in the European energy mix

A NEW PULSE: The 2020s may be the decade of the customer



How much do you think your actions can help reduce emissions from energy?

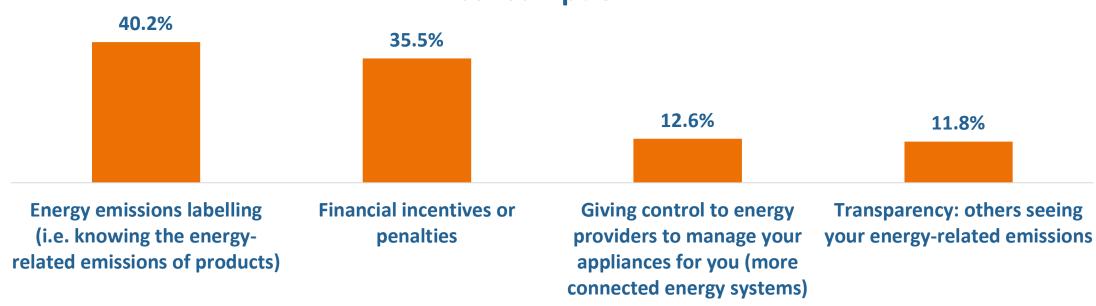


Nearly 50% of respondents believe that their actions don't contribute to reducing emissions.

Customer Pulse



What would encourage you to better manage your energy consumption?

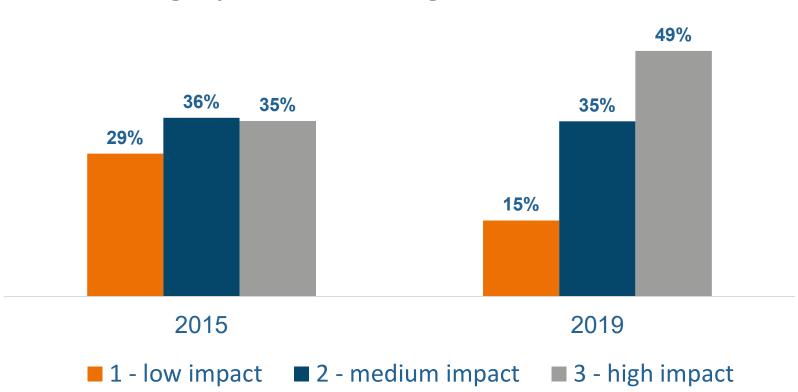


As energy systems are getting more efficient, costumers will become for the first time equipped with the necessary instruments to drive the direction of decarbonisation.

WHAT WE ARE TRACKING: CCS is gaining in importance within the Oil & Gas sector



Growing impact of CCS for the global Oil and Gas Sector

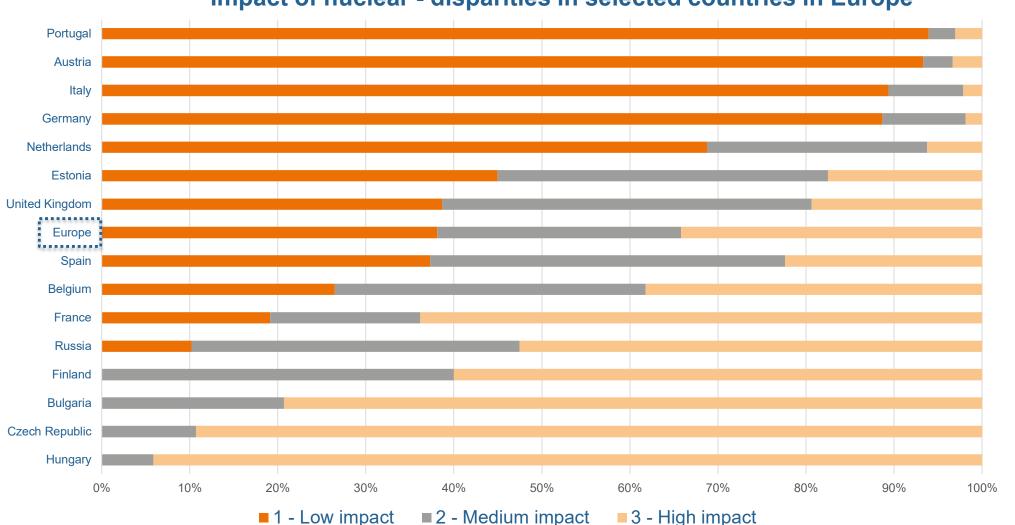


CCS is increasingly being viewed as an option for deeper and faster decarbonisation.

A DIFFERENCE IN OPINION: Nuclear power is here to stay in Europe



Impact of nuclear - disparities in selected countries in Europe



^{*} The Europe Average in this chart is calculated from the responses of European countries in this Issues
Survey. For a comprehensive list of countries included in the survey see page 168 of the full Issues Monitor Report.

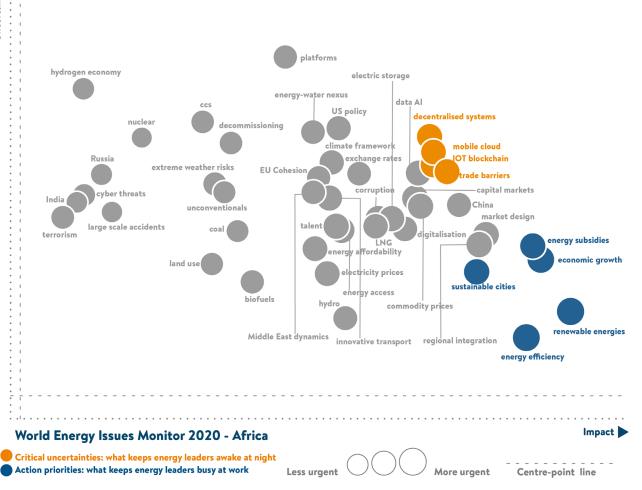


REGIONAL PERSPECTIVES

Regional Overview: AFRICA



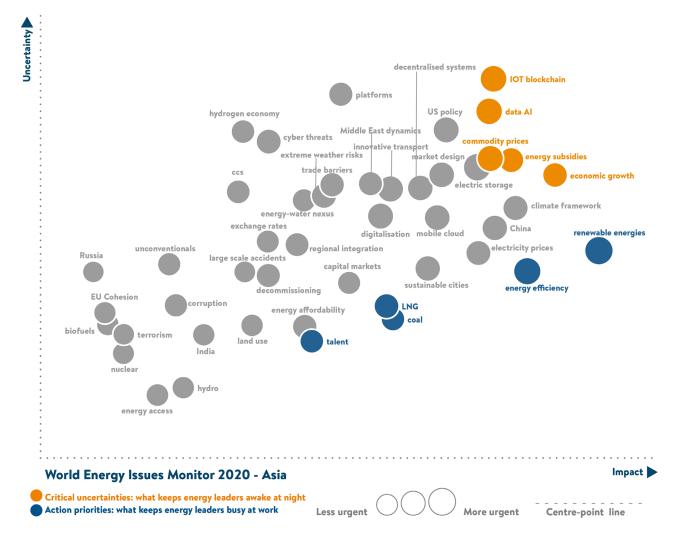




- Africa energy leaders flag
 Decentralised Systems,
 Mobile Cloud and Trade
 Barriers as the three main
 Critical Uncertainties for
 the region.
- Action Priorities revolve around Economic Growth. Energy Efficiency and Renewable Energies remain the two priority issues.

Regional Overview: ASIA

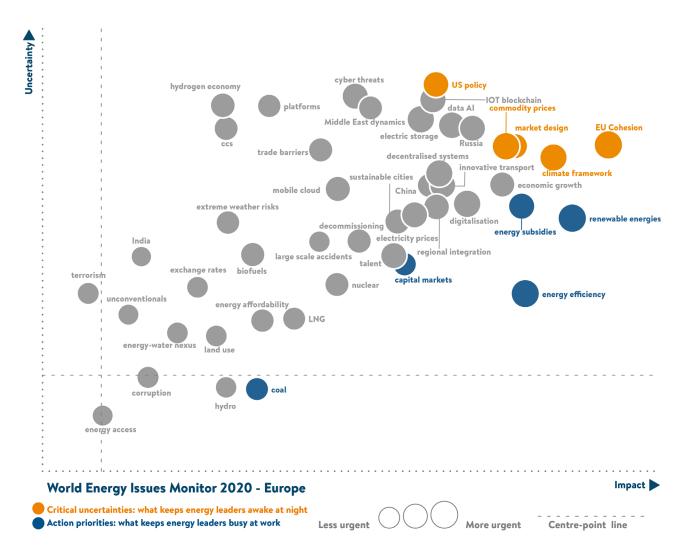




- Evolving dynamics around US and China trade relations,
 Russia and the Middle East's role as fuel suppliers, and import dependence keep Asian energy leaders awake at night.
- Action Priorities are led by decarbonisation and digitalisation issues. Innovative technology is being adopted to address the energy security challenge while promoting economic development.
- The Hydrogen Economy issue is seen with increased impact in the region, particularly in China, Japan and Australia.

Regional Overview: EUROPE

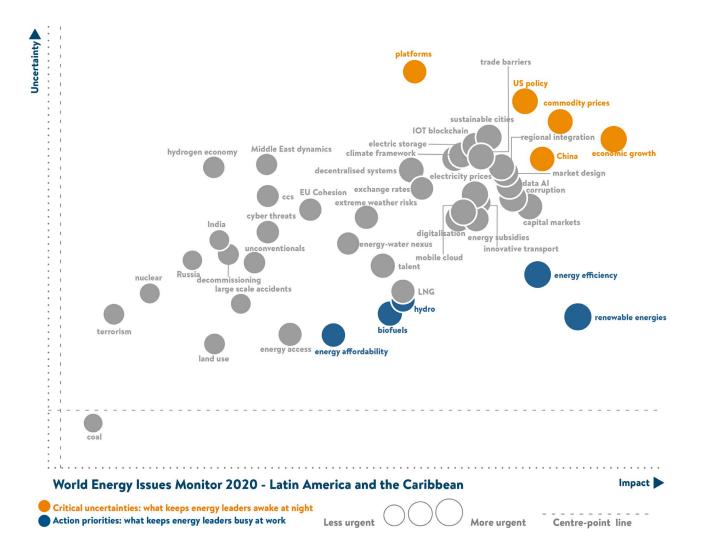




- revolve around EU cohesion, a changing energy mix and energy security concerns driven by commitments to the Climate Framework and EU decarbonisation policies.
- Among security challenges is the ability to attract adequate investments and, for some countries, overreliance on a single supplier or on a single fuel source.
- Action Priorities remain consistent with last year's efforts to decarbonise and enhance the efficiency of energy systems.

Regional Overview: LATIN AMERICA AND THE CARIBBEAN

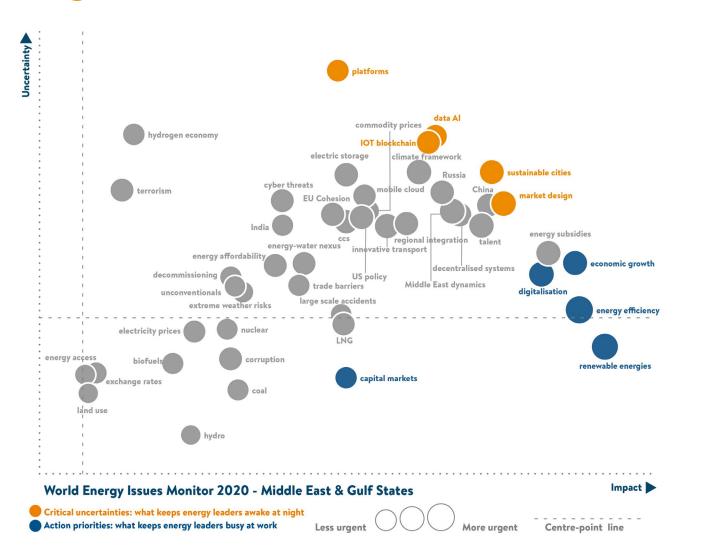




- Economic Growth and
 Geopolitics define the Latin
 America and Caribbean's
 uncertainties landscape. Digital
 technologies are also perceived
 as Critical Uncertainties based on
 their potential to enhance
 environmental sustainability and
 improve public services in urban
 areas.
- Action Priorities are focused on decarbonisation and renewable technologies, which are seen as solutions for improved affordability and sustainability of the sector. Energy Efficiency appears as the big theme, with clear improvement measures being implemented across the region.

Regional Overview: MIDDLE EAST AND GULF STATES

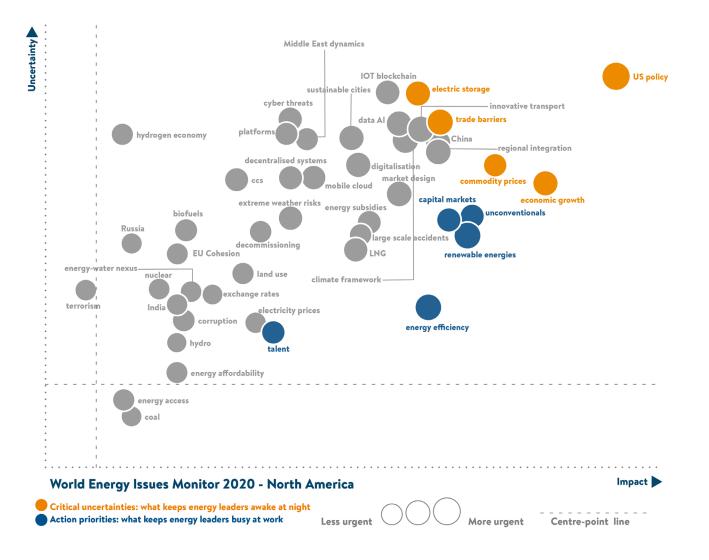




- Energy leaders in the MEGS
 region are preoccupied with the
 growth in digitalisation and
 technologies such as Data Al
 and IoT Blockchain, which
 are seen as potential solutions
 for enhanced energy efficiency
 and reliability, but also raise the
 challenge of cyber threats.
- The key Action Priorities, Energy Efficiency and Renewable Energies are interrelated. Renewables deployment is expanding rapidly with the UAE leading the way.

Regional Overview: NORTH AMERICA





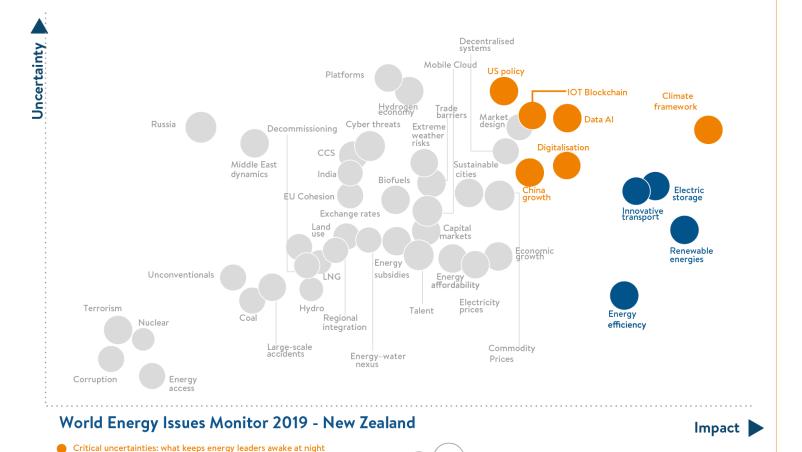
- Geopolitics and macroeconomic issues define the uncertainties landscape for Mexico, the US and Canada. While these concerns are primarily focused around regional dynamics, China and the Middle East also play an important role in defining perceptions.
- Energy technologies appear consistently as Action Priorities for the three countries, with Energy Efficiency playing the biggest role. Regional integration also influences perceptions in the Actions section.



NEW ZEALAND

World Energy Issues Monitor New Zealand Issues Map - 2019



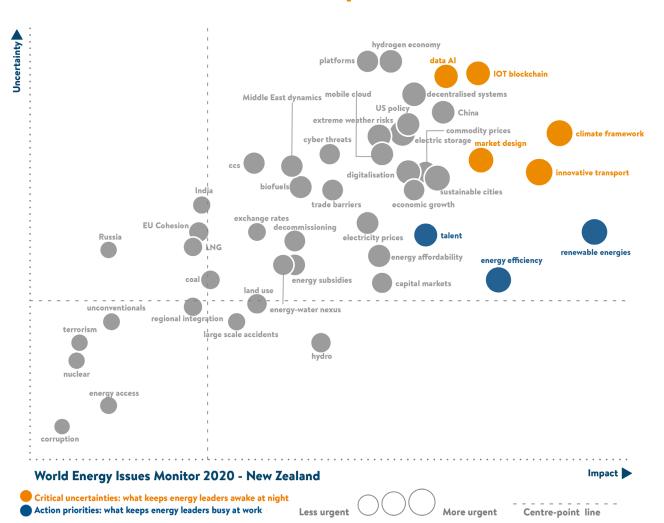


- In 2019, energy executives highlighted concerns about the impact of digital technologies while we saw the re-emergence of economic issues such as Climate Framework and policy signals coming from the US and China.
- Energy Efficiency was joined by Innovative Transport and Storage solutions as Action Priorities, as businesses increasingly express a confidence to bring these to the market in light of stronger signals from New Zealand's government.

Action priorities: what keeps energy leaders busy at work

World Energy Issues Monitor New Zealand Issues Map - 2020

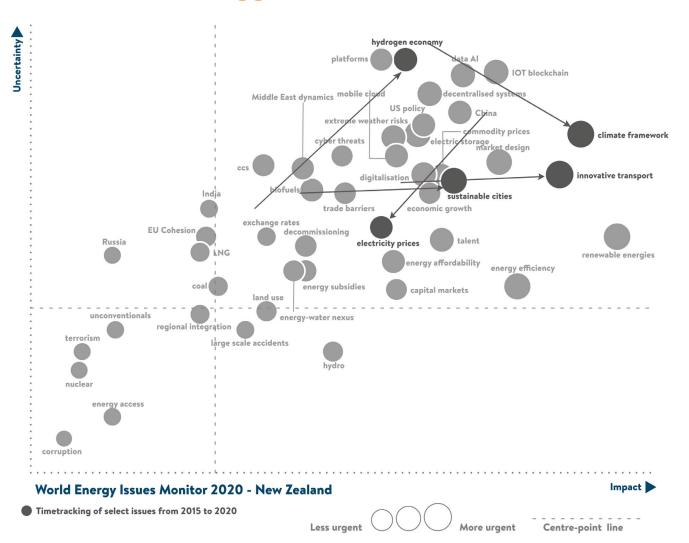




 Critical Uncertainties and Action Priorities have remained fairly similar to the previous year's perspectives, with the former revolving around digitalisation issues and the latter revolving around sustainability issues.

World Energy Issues Monitor New Zealand Biggest Movers





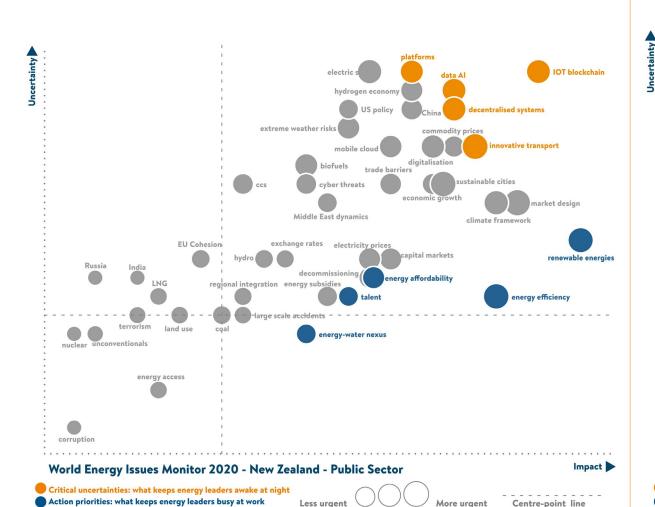
- A 6-year tracking of New Zealand's energy leaders' perspectives on energy issues show that priority attention is being given to Climate Framework, Innovative Transport and Sustainable Cities.
- Electricity Prices lose in uncertainty and impact, moving towards the Weak Signals area.
- Hydrogen Economy emerges from a Weak Signal towards the Critical Uncertainties are, highlighting an increasing importance and impact being attributed to this issue.

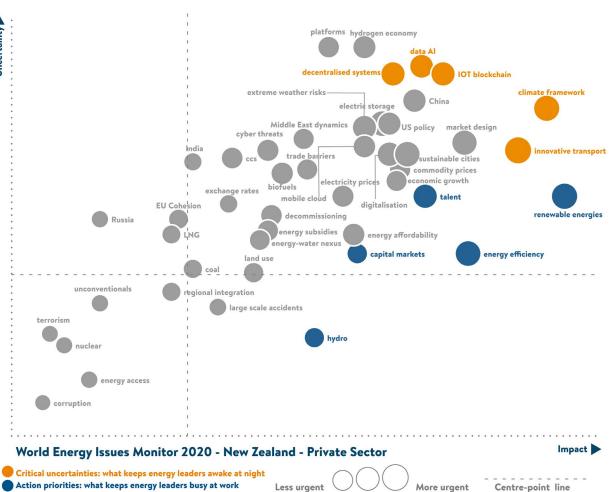
World Energy Issues Monitor

New Zealand – Public-Private Sector Perspectives

A separated look at public and private sector perspectives on energy issues show an alignment of views between the two stakeholder groups

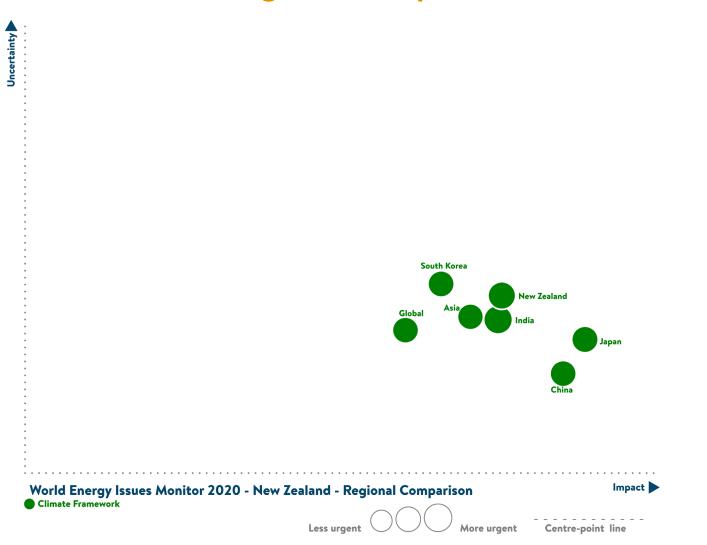






World Energy Issues Monitor New Zealand – Regional Comparison – Climate Framework





- New Zealand attributes higher impact to the Climate
 Framework issue if compared with Global and Regional perspectives, with the exception of Japan and China.
- New Zealand has passed its
 Zero-Carbon Bill into law,
 committing the country to net
 zero carbon by 2050. This sets a
 clear goal but highlights the need
 for an action plan.
- More work is underway with part of the Act being the reform of the New Zealand Emissions Trading Scheme (NZ ETS).

World Energy Issues Monitor New Zealand – Regional Comparison – Hydrogen Economy

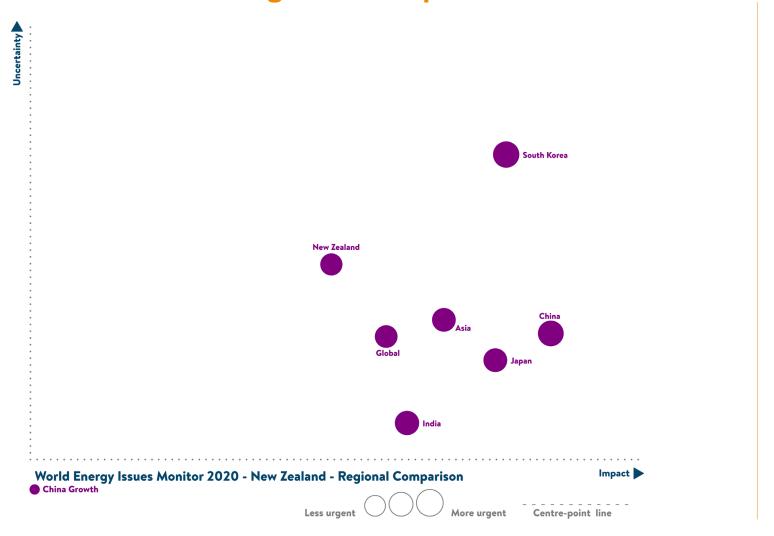




- Along with South Korea, Japan and China, New Zealand sees the Hydrogen Issue with higher impact than the global and regional average.
- The country has set a goal to reach 100 per cent renewable electricity by 2035 and to transition to a clean, green and carbon neutral economy by 2050.
- Given the country's abundance of renewable energy, government initiatives are exploring how these sources could be used to produce hydrogen as a next generation fuel in a sustainable way.

World Energy Issues Monitor New Zealand – Regional Comparison – China Growth

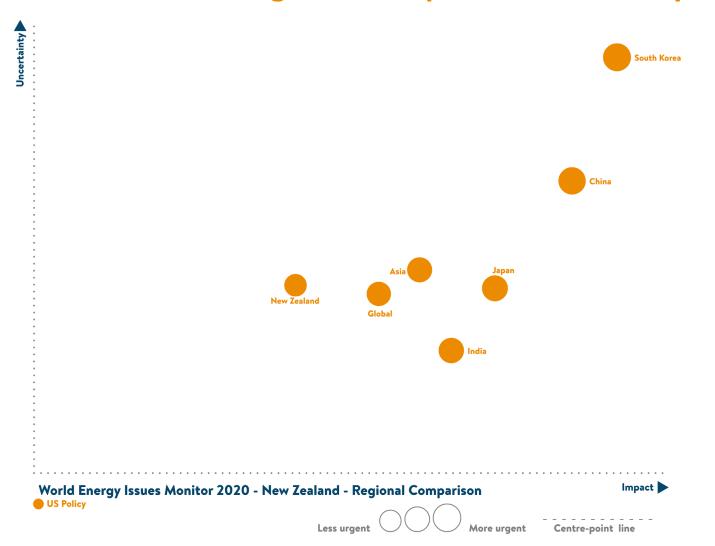




- New Zealand's energy leaders perceive China Growth with **lower impact** in comparison with regional and global perspectives.
- China is New Zealand's largest trading partner in goods and second largest overall including trade in services. The terms for exchange between the two countries are governed by the New Zealand–China Free Trade Agreement signed in 2008.
- Initiative, the New Zealand
 Government has expressed
 interest to expand relations
 beyond trading goods, proposing
 collaboration on sustainable
 development issues along the
 new Silk Roads.

World Energy Issues Monitor New Zealand – Regional Comparison – US Policy





New Zealand's views on US
 Policy is seen with much lower impact and lower uncertainty when compared with regional and global views on the same issue.